

## **Press Release**

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Contact: Kellie Didigu, kdidigu@psc.dc.gov, 202-626-5124

## New Dialing Procedure for Customers with the 202 Area Code begins October 9<sup>th</sup>

The District of Columbia will have a new overlay area code, 771 on November 9<sup>th</sup>

(Washington, D.C.) All customers with the 202 area code should prepare for mandatory ten-digit dialing on October 9, 2021. All local calls made within the DC 202 area code must be placed using ten digits (area code + the seven-digit telephone number). On and after this date, calls placed using seven digits will not be completed.

Also, customers with new telephone lines or services may be assigned numbers using the <u>new 771 area code</u> beginning November 9, 2021. The key facts for consumers to know about the upcoming DC 202/771 area code overlay are:

- Your current telephone number, including current area code, will not change.
- If you seek new phone service on and after November 9, 2021, you may be assigned a phone number with the 771 area code.
- You will need to dial area code + telephone number for all local calls, including calls within the same area code.
- You will continue to dial 1 + area code + telephone number for all long-distance calls.
- What is a local call now will remain a local call.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- You can still dial just three digits to reach 911. You can also dial three digits to reach 211, 311, 711, and 811.

For additional information, please visit the Commission's <u>771 webpage</u> or contact your local telephone, VOIP or wireless service provider.

The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.