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Press Release

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Media Contact: Kellie Didigu, 202-626-5124, kdidigu@psc.gov

DCPSC relaunches "Fight Utility Scams" campaign to help consumers remain vigilant

WASHINGTON D.C. – The Public Service Commission of the District of Columbia (Commission) joins organizations nationwide to recognize National Consumer Protection Week (NCPW), March 6-12. NCPW is a public awareness campaign coordinated by the Federal Trade Commission focused on educating consumers about their rights and current fraud and scams. In recognition of NCPW, the Commission has relaunched its "Fight Utility Scams" campaign offering consumers tips and community resources through the updated Fight Utility Scams webpage. This online resource will also include interviews with Pepco, Washington Gas, and the Office of the Attorney General, specifically curated for DC utility consumers. Consumers are also encouraged to share their knowledge and experiences regarding utility scams to help others.

"Protecting DC consumers is our top priority," stated Chairman Emile C. Thompson. "As we continue to find ourselves trying to navigate these uncertain times, we must remain vigilant against bad actors that often take advantage of stressful situations. Scammers have continued to evolve, increasing the frequency and sophistication of their tactics. At the Commission, we want to empower our consumers to protect themselves, and their communities, through education and awareness."

The Commission remains committed to DC residents and businesses and will continue to offer initiatives throughout the year to promote safety across the District. To learn how to avoid scams and to stay current on information, visit www.dcpsc.org/FightUtilityScams

The Public Service Commission of the District of Columbia is an independent agency established by Congress in 1913 to regulate electric, natural gas, and telecommunications companies in the District of Columbia.