

Account Summary

Previous Charges	\$311.85
Payment Received	.00
Past Due Charges	\$311.85

New Charges

Voice Services	\$20.20
Taxes, Fees & Other Charges	9.27
eBillIt (page 3)	32.90
Total New Charges due Jan 4	\$62.37

Total Due \$374.22



Last Chance To Speed up in 2008

Improve your online experience  
Choose Verizon High Speed Internet  
Get speeds of up to 3M for a special  
rate of just \$19.99/mo for 6 mos &  
\$31.99 for mos 7-12 with a 1 yr.  
agreement. Call 1-866-985-8134 now  
Other charges and terms apply.  
Subj. to availability & restrictions.

Moving?

Moving? 1-866-VZ-MOVES  
One call gets you up & running!  
Count on the Verizon network to make  
at least one part of your move easier.  
Across the street or across the nation  
all you need is one call to Verizon to  
set up your Internet, phone & digital  
TV in your new home in no time.  
Service availability varies.

\$\$\$

New Fund-Raising Program!  
With Verizon Velocity, the groups you  
care most about - including schools,  
churches & sports teams (any 501c) -  
can earn donations when supporters  
purchase qualifying Verizon products  
in MD, DC, VA & WV. No selling, no  
investment & no paperwork required  
Visit [verizon.com/velocity](http://verizon.com/velocity) today!

Questions about your bill?  
Visit [verizon.com](http://verizon.com) or call 1-800-VERIZON (1-800-837-4966)

▼ Detach & return payment slip with your check, payable to Verizon



Yes! I want to be a Literacy Champion  
Sign me up for a \$1 monthly donation  
to Verizon Reads.

Account:  
New Charges Due: 01/04/09  
Total Due : \$374.22

Amount Paid :

\$    .

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20001 - 1301



VERIZON  
PO BOX 660720  
DALLAS TX 75266-0720



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**How to Reach Us**

Visit [verizon.com](http://verizon.com) 24 hours a day or call 1-800-VERIZON (1-800-837-4966)

Enter your ten digit number 202-842-4520. Use 000738301447 if asked for your account number.

Billing Questions and Bill Balance	- say "Billing" or press 1
Amount of Payment Due or Payment Arrangements	- say "Payments" or press 1
24 Hour Repair or Technical Support	- say "Repair and Tech Support" or press 2
To Order New Products	- say "New Products" or press 3
For Pending Orders	- say "Order Status" or press 4
Centro Hispano de Verizon	<a href="http://verizon.com/espanol">verizon.com/espanol</a> or 202-954-6250
Preguntas de pagas	<a href="http://verizon.com/">verizon.com/</a> or 1-888-780-3961
Customers with Disabilities	1-800-974-8006 vtty

**Account Information**

**Bill Cycle Dates**

Except for months when new services are added or dropped, your bill contains charges for one month of service. The bill cycle date (i.e., the billing period start and end date) often varies by service. As a result, when you add or drop a service, the partial month charges will be based on the specific bill cycle start and end date.

**Returned Payments**

If your payment is returned for any reason, we will resubmit it electronically. A charge may apply for each payment returned.

**Credit Reporting**

We furnish our customers' bill payment information to the major credit reporting agencies in accordance with the Fair Credit Reporting Act

**Change of address**

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or call us.

**Payment by Check**

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment and you will not receive your check back from your institution. If you wish to be excluded from the electronic fund transfer process, please call 1-888-500-6358.

**Payment Address**

Verizon, PO Box 660720, Dallas TX 75266-0720.

**Service Providers**

Verizon DC provides voice services.

**Correspondence Address**

PO Box 9000 Annapolis, MD 21401-9000.

Verizon Washington, D.C. is regulated by the Public Service Commission. If Verizon DC does not solve your problem, you may contact either the Public Service Commission, 1333 H Street, N.W., 2nd Floor, West Tower, Washington, DC 20005, 626-5100 or the Office of People's Counsel, 1133 15th Street, N.W., Suite 500, Washington, DC 20005, 727-3071.

**Automatic Bill Payment Enrollment for Account:**

Enroll at [verizon.com](http://verizon.com), or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon

1. Check box

2. Sign here

3. Put date here

4: Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**New Charges: Dec 5 - Jan 4**

**Voice Services**

1	Residence DialTone & Local Usq Monthly Flat Svc	\$12.78
2	Non-Published Service	1.34
3	Non-Published Service Nov 19 - Dec 4	.09
4	Inside Wire Maintenance	5.99
<b>Total Voice Services</b>		<b>\$20.20</b>

**Questions?**

Visit [verizon.com](http://verizon.com)  
or call 1-800-VERIZON (1-800-837-4966)

**Taxes, Fees & Other Charges**

**Voice**

5	Federal	\$ .52
6	DC Federal Universal Service Fund Surcharge	.44
7	DC E911/311 Fee	.76
8	DC Universal Service Trust Fund	.26
9	DC Public Rights-of-Way Use Fee	1.91
10	DC Gross Receipts Tax Surcharge	1.42
11	Federal Subscriber Line Charge	3.86
<b>Total Taxes, Fees &amp; Other Charges</b>		<b>\$9.27</b>



Questions? Call: (800) 800-2528

This portion of your bill is provided as a service to eBillit.

Your local telephone service will not be disconnected for failure to pay the charges on this portion of your bill. If you fail to pay these charges, the service provider may pursue collections independently.

**Miscellaneous Charges and Credits**

•Billed on Behalf of ADL 1-888-839-8458

**•Other Charges and Credits**

Date	Description	Amount
12-11/28	AOL ONLINE SERVICE	32.90
<b>Total Miscellaneous Charges and Credits</b>		<b>\$32.90</b>

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### **For Your Information**

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#### **Antenna on Your TV? You Need to Read Below**

With the digital television (DTV) transition, the United States is moving from analog to digital service for full power over-the-air TV broadcasts. After February 17, 2009, analog-only TVs will require a converter box to receive full-power over-the-air TV broadcasts with an antenna.

TVs connected to FIOS® TV will not be affected by the broadcast DTV transition.

Analog-only TVs should also continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products.

Information about obtaining subsidized coupons for the government's converter box program can be obtained at [www.dtv2009.gov](http://www.dtv2009.gov) or by calling 1-888-DTV-2009, or 1-877-530-2634 (TTY). More information about the broadcast DTV transition in general is available at [www.DTV.gov](http://www.DTV.gov) or by calling 1-888-CALL-FCC (voice) or 1-888-TELL-FCC (TTY). You may also contact the DTV Transition Coalition at [www.dtvtransition.org](http://www.dtvtransition.org), or Verizon at 1-888-558-3755 (voice) or 888-558-3770 (TTY).

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