



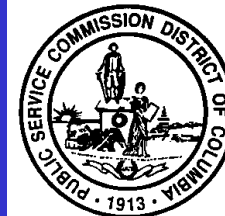
CUSTOMER CHOICE & LOCAL TELECOMMUNICATIONS SERVICES IN DC



December 31, 2009



Local Telephone Service Competition in D.C. – December 31, 2009



- Federal Act passed in 1996
- D.C. Act passed in 1996
- D.C. Public Service Commission is transitioning local markets to competition.
 - To date, **243** Competitive Local Exchange Carriers (CLECs) have been certificated; **89** have withdrawn or asked to withdraw.
 - **128** CLECs have filed tariffs; **83** of these are active and for currently certificated CLECs.
 - **317** companies have had interconnection agreements approved; **65** of these are active and for currently certified CLECs.





Types of CLECs



- Resellers** - CLECs which interconnect with Verizon or other CLECs & use that company's network to serve their customers
- Facilities-Based** - CLECs which serve customers using their own facilities
- Both** - CLECs that "resell" and also have their own facilities

Status of Local Telephone Competition in DC as of December 31, 2008

(Based on Annual Survey of Verizon DC and CLECs)

- CLECs' share of residential lines was **12.9 %** (16 companies)
- CLECs' share of commercial lines was **18.1 %** (46 companies)
- CLECs had **24.0 %** of local DC telecommunications industry revenues
- CLEC revenues were **\$69 million** compared with \$ 67 million in 2007
- At least **52** CLECs provided service in DC
- CLECs had **14.9%** of lines. (U.S. average 17.2%)

Status of Local Telephone Competition in DC as of December 31, 2007

(Based on Annual Survey of Verizon DC and CLECs)

- CLECs' share of residential lines was **16.0%** (14 companies)
- CLECs' share of commercial lines was **16.0%** (40 companies)
- CLECs had **22.0%** of local DC telecommunications industry revenues
- CLEC revenues were **\$67 million** compared with \$127 million in 2006
- At least **46** CLECs provided service in DC
- CLECs had **20%** of lines. (U.S. average 17.6%)

Status of Local Telephone Competition in DC as of December 31, 2006

(Based on Annual Survey of Verizon DC and CLECs)

- CLECs' share of residential lines was **16.8%**. (13 companies)
- CLECs' share of commercial lines was **21.7%**. (36 companies)
- CLECs had **35.0%** of local DC telecommunications industry revenues.
- CLEC revenues were **\$127 million** compared with \$131 million in 2005.
- At least **41** CLECs provided service in DC.
- CLECs had **20.6%** of lines. (U.S. average 18.0%)

Status of Local Telephone Competition in DC as of December 31, 2005

(Based on Annual Survey of Verizon DC and CLECs)

- CLECs' share of residential lines was **16.4%**. (17 companies)
- CLECs' share of commercial lines was **19.0%**. (33 companies)
- CLECs had **36.0%** of local DC telecommunications industry revenues.
- CLEC revenues were **\$131 million** compared with \$134 million in of 2004.
- At least **40** CLECs provided service in DC.
- CLECs had **18.4%** of lines. (U.S. average 18.0%)

Status of Local Telephone Competition in DC as of December 31, 2004

(Based on Annual Survey of Verizon DC and CLECs)

- CLECs' share of residential lines was **15.9%**. (21 companies)
- CLECs' share of commercial lines was **18.7%**. (32 companies)
- CLECs had **35.7%** of local DC telecommunications industry revenues.
- CLEC revenues were **\$134 million** compared with \$90 million as of the end of 2003.
- At least **43** CLECs provided service in DC.
- CLECs had **18.0%** of lines. (U.S. average 18.5%)

Status of Local Telephone Competition in DC as of December 31, 2003

(Based on Annual Survey of Verizon DC and CLECs)

- At least **40** CLECs provided service in DC.
- CLECs had **15.4%** of lines. (U.S. average 16.3%)
- CLECs' share of residential lines was **14.9%**. (19 companies)
- CLECs' share of commercial lines was **15.5%**. (30 companies)
- CLECs had **26%** of local DC telecommunications industry revenues.
- CLEC revenues were **\$90 million** compared with \$171 million as of the end of 2002.

Status of Local Telephone Competition in DC as of December 31, 2002

(Based on 89 Respondents to the 2003 Survey
of Verizon DC and CLECs)

- At least **37** CLECs provided service in DC.
- CLECs had **11.5%** of lines. (U.S. average was 13.2%.)
- CLECs' share of residential lines was **11.5%**. (14 companies)
- CLECs' share of commercial lines was **11.7%**. (24 companies)
- CLECs had **40%** of local DC telecommunications industry revenues.
- CLEC revenues were **\$171 million** compared with \$199 million as of the end of 2001.

Status of Local Telephone Competition in DC as of December 31, 2001

(Based on Annual Survey of Verizon DC and CLECs)

- At least **37** CLECs provided service in DC.
- CLECs had **7.3%** of lines. (US average was 10.3%)
- CLECs' share of residential lines was **7.3%**. (10 companies)
- CLECs' share of commercial lines was **6.1%**. (16 companies)
- CLECs had **42%** of local DC telecommunications industry revenues.
- CLEC revenues were **\$199 million**; more than double the revenues as of the end of 2000.



Status of Local Telephone Competition in DC as of December 31, 2000

(Based on Annual Survey of Verizon-DC and CLECs)

- At least **32 CLECs** were providing service in DC. CLECs had **8.7%** of lines.
(Nationally, CLECs' share was 7.7%.)
CLECs' share of Residential Lines – 4.5%
(10 companies)
CLECs' share of Business Lines – 9.9%
(21 companies)
- CLECs had **25%** of revenues.
- CLEC revenues were **\$96 million**.



Status of Local Telephone Competition in DC as of December 31, 1999



(Based on Annual Survey of Verizon-DC and
CLECs)

- At least **20 CLECs** were providing service in DC. CLECs had **7.9%** of lines. (*Nationally, CLECs' share was 4.3%.*)

CLECs' share of Residential Lines – **2.6%** (4 companies)

CLECs' share of Business Lines – **10.3%** (14 companies)

CLECs had **18%** of revenues.

CLEC revenues were **\$62 million**.

DC Residential Customers' Local Telephone Service Choices as of December 2009

Local Exchange Service

- Access Point*
- ACN*
- ATX*
- Broadview Networks*
- Cavalier Telephone Mid-Atlantic, LLC*
- Comtech 21 d/b/a/ Prescient Worldwide
- Comtel Telcom d/b/a Excel Telecommunications*
- Gateway Communications*
- Lightwave*
- MetTel*
- NationsLine*
- NOS Communications*
- Starpower d/b/a RCN*
- RNK Communications*
- Trinsic*
- UCN*
- Verizon Washington, DC*

* Had residential customers as of December 2009



DC Residential Customers' Local Telephone Service Choices as of December 2009

- Prepaid Local Service
 - 1-800-Reconex (US Tel), Budget Phone
- Wireless or Cellular (Bundles local and long distance) (Not tariffed at the DCPSC)
- Pay Telephones
- Phone cards
- Voice over IP (Internet Protocol) Telephony
 - (Not tariffed at DCPSC)
 - AT&T, Verizon, Vonage
- Voice Over Cable (Not tariffed at DCPSC)
 - Comcast

Residential Local Service Provider Options

December 2009

Local Service & No Custom Calling Features	Local Service – Packaged with Custom Calling Features	Local & Long Distance Packages	Other Packages (Combinations of voice, Internet, cable, and TV)
Access Point	Comtel d/b/a Excel	ACN	Comcast
ATX	SBC Long Distance d/b/a AT&T Long Distance	Comtel d/b/a Excel	Cavalier
Broadview Networks, Inc.	Starpower d/b/a RCN	Lightwave	Starpower d/b/a RCN
Comtel d/b/a Excel	Verizon	NationsLine	Verizon
MetTel		Starpower d/b/a RCN	
RNK Communications		Trinsic	
Verizon		US Tel	
		Verizon	

Monthly Residential Telephone Prices in D.C.

(Local Service Only, No Custom Calling Features & No Bundling with Long Distance Service) - December 2009

Company	Monthly Price – Flat Rate Service
Access Point	\$12.50 for 1-year plan, \$12.00 for 2-year plan – both with per minute charges for local calls. One year term \$24.95 per month. Two year term \$23.95 with all home region calls included
ATX	\$14.15, unlimited Washington zone calling; message units for the remainder of the local area. \$7.45 for message rate service;
Cavalier	Flat Rate Message Service - \$8.75; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.066 per message unit
Comtech 21 d/b/a/ Prescient Worldwide	Flat Rate Message Service - \$8.59; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.06 per message unit.
Excel	\$30.00, unlimited local calling
Met Tel	\$12.78, unlimited local calling
RNK Communications	\$13.00, unlimited local calling
Verizon	\$12.78, unlimited local calling

Access Point

Residential Rates at December 2009

Metropoint – One-year term - **\$12.50** per month, Two-year term - **\$12.00**. Home region calls are \$.019 for the first minute and .0099 for each additional minute (minimum billing period is 3 minutes). Calls outside the home region are billed at long distance rates.

VOICEPoint – One year term - **\$24.95** per month, Two-year term - **\$23.95** per month. All home region calls are included.

ACN'S Residential Bundled Local & Long Distance Telephone Service Plans as of December 2009

- Bundled Local and Long Distance Services
 - ACN Advantage Plus - **\$33.99** per month. Unlimited local calling. Long distance calling is \$2.99 per month when regional calls are \$.05 per minute and interstate calls are \$.49 per minute and provided at no additional cost when regional calls and interstate calls are \$.10 per minute. Includes 10 features at no extra cost.
 - ACN Advantage Unlimited - **\$49.99** per month. Unlimited local and long distance calling. Includes 4 features at no extra cost.

ATX Telecommunications

Residential Rates as of December 2009

- Flat Rate service - \$14.15 per month
 - Economy II - \$1.00 – Flat rate to telephones in Washington zone and message rate service in the remainder of the local service area at \$.065 per unit
- Message Rate Service - \$7.45
 - Economy I - \$4.35 (no message allowance)
 - Economy II - \$3.00
 - Message Unit Rate - \$.065 per unit
 - Message Unit Allowance
 - Individual Line – 60
 - Individual Line, Economy II - 120

Broadview Networks

Residential Rates as of December 2009

- Flat Rate service - \$12.78 per month
- Message Rate Service - \$7.29; Additional Local messaging Units - \$0.06
- Flat Rate Message Service - \$8.59; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.06 per message unit.

Cavalier Telephone Mid Atlantic, LLC

Residential Rates as of December 2009

- Flat Rate service - \$14.00 per month
- Message Rate Service - \$7.45; Additional Local messaging Units - \$0.066
- Flat Rate Message Service - \$8.75; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.066 per message unit.

Comtech 21 d/b/a/ Prescient Worldwide

Residential Rates as of December 2009

- Flat Rate service - \$12.78 per month
- Message Rate Service - \$7.29; Additional Local messaging Units - \$0.06
- Flat Rate Message Service - \$8.59; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.06 per message unit.

**EXCEL'S (Comtel) Residential
Telephone Service Plans and Monthly
Rate – December 2009**

- MyLine StandAlone Local Service - **\$30.00**, Single line with no custom calling features.

EXCEL'S (Comtel) Residential Bundled Local & Long Distance Telephone Service Plans & Monthly Rates – as of December 2009

- Bundled Local and Long Distance Packages
 - MyLine Basic Package - **\$39.95** & 5 cents a minute for long distance calls or **\$42.90** and 3 cents a minute for long distance calls. *Includes Call Waiting, Call Return, and 3-Way Calling; Must be Excel long distance customers; Includes 100 domestic long distance minutes.*
 - MyLine Value Package - **\$49.95** & 200 free long distance minutes; thereafter 5 cents a minute for long distance calls or **\$52.90** and 3 cents a minute for more than 200 long distance calls. *Includes Call Waiting, Call Waiting ID, Call Return, 3-Way Calling, Caller-ID; Must be Excel long distance customer; Includes 200 domestic long distance minutes*
 - MyLine Complete Package - **\$59.95** & unlimited long distance calls. *Includes Call Waiting, Call Waiting ID, Call Return, 3-Way Calling, Caller ID, Call Block, Priority Call, Call Forwarding, Auto Redial, Speed Dialing, Anonymous Call Rejection, and unlimited domestic long distance calling.*

Gateway Communications

Residential Bundled Local & Long Distance Telephone Service Plans & Monthly Rates – as of December 2009

- Calling Plan A
\$24.99 unlimited local calls, 100 minutes per month of long distance/toll service, \$.07 per minute for long distance calls after service allowance. The free calling features.
- Calling Plan B
\$34.99 unlimited local call, 250 minutes per month of long distance/toll service, \$0.07 per minute for long distance calls after service allowance. 5 free calling features.
- Calling Plan C
\$44.99 Unlimited local calls, unlimited minutes per month of long distance/toll service, unlimited calling features. Voicemail is calls.

LIGHTWAVE

Residential Bundled Local & Long Distance Telephone Service Plans Monthly Rates – as of December 2009

- Calling Plan A - **\$29.99**, includes unlimited local calling, 100 free long distance minutes - \$.07 per minute after service allowance, and 1 free calling feature
- Calling Plan B - **\$39.99**, includes unlimited local calling, 200 free long distance minutes - \$.07 per minute after service allowance, and 3 free calling features
- Calling Plan C - **\$49.99**, includes unlimited local calling, 300 free long distance minutes - \$.07 per minute after service allowance, and 5 free calling features

Met Tel – Residential Rates

as of December 2009

Plan	Monthly Rate	Free Local Calls	Price Per Message Unit
Flat Rate	\$12.78	Unlimited	0
Message Rate	\$7.29	75	5.5 cents per unit over 75
Flat/Message Rate	\$8.59	Flat rate covers calls to nearby D.C. suburbs; calls to more distant suburbs at message unit rate	5.5 cents per unit
Economy II	\$3.00	Unlimited	0
Economy I	\$6.00	Unlimited	0

NationsLine Residential Rates as of December 2009

- **Unbundled Service**

- \$39.99 per month – Includes unlimited local service and one hour of long distance service. For an additional \$5.99, Call Waiting/Caller ID, Caller ID, Call Forwarding, Call Return, Three-Way Calling and Speed Dial 30 are provided.

- **Bundled Packages –**

- Bronze - \$29.99 per month – unlimited local and regional calling plus one hour of long distance dialing. Additional long distance calls: \$.049 state-to-state and \$.079 instate toll. 12-item feature package is included.

- Silver - \$49.99 per month – all features in the Bronze package plus unlimited long distance service or DSL.

- Gold - \$59.99 per month – all features of the Silver package plus both unlimited long distance and DSL.

- NationsLine Package \$39.99 per month – everything in the Bronze package plus Call Forwarding Busy, Call Forwarding No Answer, Call Transfer, Revertive Call, Selective Call Acceptance, and Selective Call Forwarding

NOS Communications

Residential Rates as of December 2009

- Flat Rate service - \$12.78 per month
- Message Rate Service - \$7.29; Additional Local messaging Units - \$0.06
- Flat Rate Message Service - \$8.59; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.06 per message unit.

RCN (STARPOWER) – Residential Rates

Local and Regional Services as of December 2009

- **Unlimited Local Calling Plan** – **\$20** for the first line and **\$10** for each additional line. Includes 3-way calling.
(Currently available only for facilities-based customers.)
Miscellaneous Services/Features are offered individually or in packages for varying monthly rates.
- **Regional Service** (used with other services)
Unlimited calls - **\$10** per month.
Per minute rate with one or more phone services - **\$.08**.
Per minute rate with bundled packages - **\$.05**.

RCN (STARPOWER) – Residential Rates

Bundled Services – as of December 2009

(Continued on next page)

- **MegaPhone Unlimited - \$50** per month. Unlimited local, regional, and long distance service. Includes choice of four features from the following: Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe, Basic Voicemail, Call Return, 3-way Calling, Repeat Call, Speed Dial 8, and Call Forward Variable. With 1-year contract - **\$39.95** per month.
- **Essentials Bundled Packages**
- **Phone, Cable TV, and High Speed Internet - \$97** per month. Includes unlimited local calling, Basic Cable with Deluxe Converter Box, and High Speed Cable Internet service.
- **Phone and Cable TV - \$60** per month. Includes unlimited local calling and Basic Cable service Deluxe Converter Box.
- **Phone and Internet - \$58** per month. Includes unlimited local calling and High Speed Cable Internet service.

For all Essential Packages - Add long distance for \$.09 cents per minute for anytime calling – or -- \$.07 per minute for daytime calls and \$.05 cents per minute for night and weekend calls, , with a \$2.95 recurring charge. Additional lines or services are offered individually or in packages for varying monthly rates.

RCN (STARPOWER) – Residential Rates

Bundled Services – as of December 2009

(Continued)

- **Power Bundled Packages**

- **Power/CPI Plus - \$164.00** per month. Includes unlimited local, regional and long distance calls; Basic Cable and a Digital Converter Box; four premium channels; Digital Vision with expanded Discovery, MTV and Nickelodeon; Video on Demand; five premium phone features; and Cable Modem Internet service.
- **Power/CPI - \$139.00** per month. Includes unlimited local and regional calling; Basic Cable and a Digital Converter Box; two premium channels; Digital Vision with expanded Discovery, MTV and Nickelodeon; Video on Demand; five premium phone features; and Cable Modem Internet service.
- **Power/CP - \$88.00** per month. Includes unlimited local calling; Basic Cable and Digital Converter Box; one premium channel; Digital Vision with expanded Discovery, MTV and Nickelodeon; Video on Demand; three premium phone features; and choice of unlimited regional calling or one premium channel.
- **Power/PI Plus - \$87.00** per month. Includes unlimited local, regional and long distance calls; three premium phone features; and Cable Modem Internet service.

For all Power Packages – Customers may choose any additional line features or services at a la carte rates. (Starpower ResiLink Packages are not available to new customers.)

RNK Communications – Residential Rates **as of December 2009**

- **Flat Rate Service - \$13.00 per month**
- **Message Rate Service - \$10.00 per month, which include 75 Local Message Units for each 5 minute increment or partial increment beyond the allowance, the charge is \$0.06 per local Message Unit**

*Trinsic's** Residential Bundled Local & Long Distance Service Plans - As of December 2009

(Page 1 of 4)

Plan	Monthly Price	Comments
Trinsic Unlimited	\$52.99 for primary line; \$28.00 for a second line	Unlimited local and toll calls. Primary line includes Call Forwarding Variable, Caller ID with Name, Call Waiting with Caller ID with Name, Call Trace, 3-way Calling, Speed Calling, Member-to-Member calling.
Trinsic 1000	\$47.49 & 7 cents a minute for calls above the cap; second line - \$27.50	Unlimited local calling and 1000 minutes of free long distance calling. Includes Caller ID, and Member-to-Member Calling
Trinsic Options	\$25.95 for primary line and also for a secondary line	Unlimited local calling, Personal Voice Assistant (PVA), and Member-to-Member Calling. Features, a features package, and voice mail are available at extra charges.

* Trinsic Services now offered by Matrix Telecom, Inc.

Trinsic's Residential Bundled Local & Long Distance Service Plans - As of December 2009

(Page 2 of 4)

Plan	Monthly Price	Comments
Trinsic Alternative	\$25.95 for primary line and also for a second line	Unlimited local calling on the primary line. Long Distance "Call Packs" bundled with custom calling features are available for the primary line: 200 minutes for \$5, 450 minutes for \$10, and 700 minutes for \$15. Call Packs include Caller ID and number, Call Waiting, 3-way Calling, Speed Calling, Call Forwarding Variable, and PVA. 7¢ per minute for calls above limit.
Trinsic Complete Local	\$48.49	Unlimited local calling only.
Trinsic Complete Plus	\$29.99; \$32.99 with International Option	Additional lines for customers whose primary line is provided under any Trinsic Complete bundle. Unlimited local calling. Discounted international calling with international option.

Trinsic's Residential Bundled Local & Long Distance Service Plans - As of December 2009

(Page 3 of 4)

Plan	Monthly Price	Comments
Trinsic Complete Nation	\$64.99; \$67.99 with International Option	Unlimited local and long distance calling, including calls to Canada; Caller ID with name and number, Call Waiting, 3-way Calling, Speed Dial 8; and Voice Mail. Discounted international calling with International Option.
Trinsic Complete Nation II	\$59.99; \$62.99 with International Option	Unlimited local and long distance calling, including calls to Canada; Caller ID with name and number, Call Waiting, 3-way Calling, Speed Dial 8; and Voice Mail. Discounted international calling with International Option.

Note: Rate for additional long distance minutes and international calls are presented in company's product mix service guide.

Trinsic's Residential Bundled Local & Long Distance Service Plans - As of December 2009

(Page 4 of 4)

Plan	Monthly Price	Comments
Trinsic Complete 250	\$54.99; \$57.99 with International Option	Unlimited local calling, 250 minutes of long distance calling; Caller ID with Name, Call Waiting, 3-way Calling, and Speed Dial 8. Discounted international calling with International Option.
Trinsic Complete 50	\$44.99; \$47.99 with International Option	Unlimited local and long distance calling, including calls to Canada; Caller ID with Name and Number, Call Waiting with Caller ID, 3-way Calling, and Speed Dial 8. Discounted international calling with International Option.
Trinsic Home Connection 500	\$30.99 for primary and each additional line	Unlimited local calling and 500 minutes of long distance calling. 7¢ per minute for long distance calls above the cap. Caller ID with Name and Number, Call Waiting with Caller ID with Name and Number, 3-way Calling, Speed Calling; and Call Forwarding Variable. Member-to-Member service.

UCN, Inc.

Residential Rates as of December 2009

- Flat Rate service - \$12.78 per month
- Message Rate Service - \$7.29; Additional Local messaging Units - \$0.06
- Flat Rate Message Service - \$8.59; flat rate calling to the telephones in the Washington Zone and message rate calling to the remainder of the local service area at \$0.06 per message unit.

VERIZON'S Residential Local Telephone Service Plans - as of December 2009

Service Plans	Monthly Price
Flat Rate – unlimited calls	\$12.78
Message Rate – 75 free calls	\$7.29 plus 6.0 cents per call starting with the 76 th call
Economy I	\$6.00 plus 6.0 cents per call for each call
Economy II – unlimited calls	\$3.00
Economy II – Senior Citizens – unlimited calls	\$1.00
DC Only – unlimited calls in DC area	\$8.59 plus 6.0 cents per call for each call outside of DC area

VERIZON'S Residential Bundled Local & Long Distance Packages – as of December 2009

Packages	Monthly Cost	Local Service	Regional Toll	Calling Features	Long Distance	Inter-national
Local Package	\$34.99	Unlimited	Not Included	Choice of 3	Not Included	Not Included
Local Package Extra	\$37.99	Unlimited	Not Included	All	Not Included	Not Included
Regional Package	\$41.95	Unlimited	Unlimited	Choice of 8 plus Home Voice Mailbox	Not Included	Not Included
Regional Package Extra	\$46.95	Unlimited	Unlimited	Choice of 15 plus Home Voice Mailbox	Not Included	Not Included
Freedom Package	\$58.99	Unlimited	Unlimited	Home Voice Mailbox, Caller ID, Call Waiting, Speed Dialing, 3 way Calling	Unlimited	Discounted Rates
Freedom Essentials	\$49.99	Unlimited	Unlimited	Home Voice Mailbox, Caller ID, Call Waiting	Unlimited	Not Included
Freedom Value	\$47.99	Unlimited	Unlimited	None	Unlimited	Not Included
Freedom Package Extra	\$63.99	Unlimited	Unlimited	All	Unlimited (includes calls to Canada & Puerto Rico)	Discounted Rates

Customer Service Contact Information for Residential Local Telephone Service Providers - as of December 2009

Company	Telephone Number	Website Address
Access Point	1-800-957-6468	www.accesspointinc.com
ACN	1-888-226-9013	www.acninc.com
ATX	1-800-220-2892	www.atx.com
Budget Prepay, Inc. d/b/a Budget Phone	1-888-424-5588	www.budgetphone.com
Cavalier Telephone Mid-Atlantic	1-877-474-4926	www.cavtel.com
Comtel d/b/a Excel	1-877-668-0808	www.excel.com
Lightwave	1-888-953-9300	www.lightwavecomm.net
Matrix Telecom – d/b/a Matrix Business Technologies	1-888-411-0111	www.matrixbt.com
MCIMetro Access Trans. Services LLC d/b/a Verizon Access	1-800-444-2222	www.verizonbusiness.com
NationsLine	1-866-262-4114	www.nationsline.com
SBC L.D. d/b/a AT&T L.D.	1-800-205-6268	www.att.com
Starpower d/b/a RCN	1-800-746-4726	www.rcn.net
Verizon	(202) 954-6263	www.verizon.com

**Customer Service Contact Information for
Residential Prepaid Telephone Service Providers
as of December 2009**

Company	Telephone Number	Website Address
Budget Phone	1-888-424-5588	www.budgetphone.com

Residential Prepaid Local Calling Service Monthly Prices, by Company – December 2009

Company	Price
Budget Phone	\$39.95 with prompt pay Includes unlimited local calling

Wireless (Cellular) Choices

[Regulated by the Federal Communications Commission (FCC), not the DCPSC]

Company	Phone Number	E-Mail Address (www...)
Cingular Wireless	1-888-333-6651	cingular.com
Sprint PCS	1-800-777-4681	sprint.com
T-Mobile USA	1-800-866-2453	t-mobile.com
Verizon Wireless	1-800-922-0204	verizonwireless.com

What Is Voice Over Internet Protocol (VOIP)?

- Voice over Internet Protocol (VOIP) enables a consumer to use the Internet to talk to another person anywhere in the world. The call can be made using a regular telephone and an adapter or through a computer. The Internet is based on data transmission (called packet switching) which is much faster and more efficient than traditional telephone calling through local telephone companies' circuit switching networks.

Voice Over IP (VOIP) Availability & Offers In D.C. – as of December 2009

Vonage - **\$24.99** per month – unlimited local and long distance calls in the US and Canada. **\$14.99** – 500 outgoing minutes anywhere in the US, Canada, Puerto Rico and parts of Europe. 3.9¢ for each additional minute. Customers must have high speed Internet service. Both services include standard calling features.



**PUBLIC SERVICE COMMISSION OF
THE DISTRICT OF COLUMBIA**

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www.dcpssc.org



THANK YOU!